

# **INTEGRATED MANAGEMENT SYSTEM (IMS) OBJECTIVES**

In line with our commitment to delivering high-quality energy services and solutions while safeguarding the environment and ensuring the health and safety of our people, CE Power Solutions Limited is committed to achieving the following Integrated Management System (IMS) Objectives:

### **Human Resources & Administration**

- Ensure 70% compliance with competence, training, and awareness requirements.
- Maintain an employee satisfaction index of not less than 60% annually.

## Health, Safety & Environment (HSE)

- Achieve zero workplace fatalities and reduce incident rates by at least 20% yearon-year.
- Maintain >75% compliance with PPE usage across all sites.
- Ensure compliance with FMeV Limits on a quarterly basis across 80% of our operational sites

## Sales & Commercial / Customer Relations

- Achieve >85% compliance with proposal turnaround times and contract accuracy.
- Achieve and sustain a customer satisfaction index of not less than 70%.
- Ensure 100% closure of all customer complaints within one month.

#### **Procurement**

- Ensure minimum 90% compliance with supplier evaluation and approval processes.
- Achieve at least 90% on-time delivery of quality materials and services.
- Integrate sustainability criteria into procurement decisions to minimize environmental impacts.

## Asset Management (Operations, Maintenance & Projects)

- Maintain >90% plant availability at client sites.
- Achieve >95% compliance with installation and commissioning specifications.
- Eliminate lost-time incidents (LTI) across all operations and projects.

#### **Finance**

- Ensure 100% compliance with financial regulations, internal controls, and statutory filings.
- Achieve ≥95% timely vendor and client payments to sustain operational flow.



• Attain ≥10% annual cost savings through efficient resource use and sustainability initiatives.

Daniele Sechi

Chief Executive Officer/MD IMS Objectives CEP-TM-IMSO-04

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